



**WE'RE HERE
TO HELP**

If you or a loved one is struggling to pay energy bills, we have a range of options to help.

If you have questions about your account or would like to learn about our energy assistance programs, we encourage you to take action now. **Visit [AmerenMissouri.com](https://www.AmerenMissouri.com) or call us at 1.800.552.7583.**

ENERGY ASSISTANCE PROGRAMS



Ameren Missouri offers a wide variety of programs, tools and services to eligible customers. If you are behind on your energy bill, we will work with you to set up a payment plan or advise you of assistance in your area.

Low Income Home Energy Assistance Program (LIHEAP)

Eligible customers can receive up to \$1,600 in the winter and \$1,200 in the summer.

HeatUpMissouri.org or CoolDownMissouri.org

Energy assistance and air conditioners for elderly, physically disabled, and income-eligible residents.

Keeping Current

This payment assistance program includes a monthly bill credit and may reduce your past-due balance.

Keeping Cool

This program provides eligible seniors, physically disabled, and families with children under age 5 an electric bill credit of \$25 in May, June, July, August and September for two years.

Health and Safety Programs

We have options for unique health, safety and financial needs, including the Medical Equipment Registry, Caring Contact Program and more.

To check your eligibility for energy assistance programs or find a list of agencies near you, visit **AmerenMissouri.com/EnergyAssistance** or call **1.800.552.7583**.