

CERTIFIED DOCK BUILDER OR REALTOR ACCOUNT CREATION



STEP 1

Starting from the permit system at <https://ameren.flairdocs.com/prod/login.aspx>, click **Not Registered**.



STEP 2

You will see the registration page with input fields. Complete each field with your information, check **I Agree** to the Terms & Conditions and click **Submit Registration**.



STEP 1. REGISTRATION

Registration form with the following fields:

- First Name
- Last Name
- Email Address
Your email will be your online UserID.
- Password
- Confirm Password
- Phone Number(Mobile)
Your mobile phone will be used for verification only.

I agree to the Terms & Conditions and the Privacy Statement.
This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

Return

Submit Registration

STEP 3

Enter your email address and password provided in the previous step and click **Log In**.



Login

 SHOW

Remember Me

[Forgot Password?](#)

STEP 4

Select the **Business** icon, check **Other Category: Certified Dock Builder or Realtor**, enter your company name and mailing address, **Accept** the Terms & Conditions and click **Register**.

Click **OK** after receiving notification that the account has been successfully registered.

Ameren

This is your one-time registration to use Ameren Permitting System. Please select the 'Account Type' and register.

[Back to login](#)

Individual **Business** **Government**

Please select the type of business: Permit Applicant Others Category: **Select One**

- Select One
- Authorized Agent
- Certified Dock Builder
- Contractor
- Realtor
- Volunteer

Company Name:

Physical Address:

Physical Address:

State:

User Mailing Address

Mailing Address:

State:

City/Town/Village:

Zip:

TERMS AND USE CONDITIONS

Completed permit applications not requiring agency review may take up to 6 weeks to process. Submittal of an application & fees, or the depositing of those fees, does not constitute or guarantee the issuance of a permit. If necessary information and/or appropriate fee(s) are not provided, the application cannot be processed, nor can a permit be issued. (When issued, permits will be sent via email if an email address is provided, unless a hard copy is requested to be sent via mail).

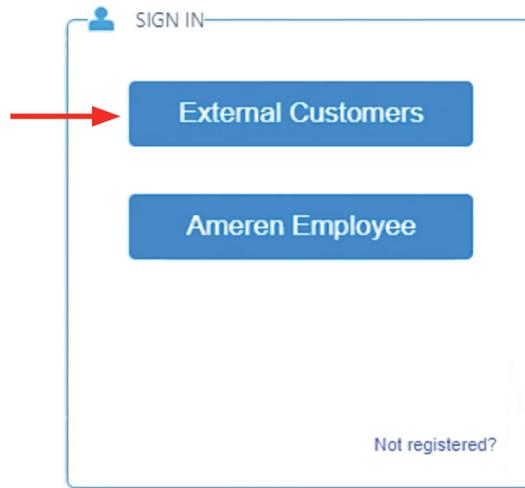
Security Agreement and Grant of Lien on the Structure(s): In further consideration of issuance of all permits applied for hereunder or prior permits referenced in Section 6 above (collectively "All Permits"), and to secure Applicant's obligations to abide by the conditions of All Permits, Applicant grants to Ameren Missouri a continuing first priority security interest in and to the Structure(s) authorized under all permits applied for hereunder or prior permits referenced in Section 6 above (collectively "Structure(s)"), Ameren Missouri may, at its option, execute and file a UCC-1 Statement for filing to perfect its security interest in the Collateral. Such security interest shall further secure the reasonable expenses, including, without limitation, attorney's fees, taxes or other charges, incurred by Ameren Missouri with respect to the Collateral or pursuant to the exercise of Ameren Missouri's rights under this permit and the UCC. Upon any default in Applicant's obligations under All Permits, Ameren Missouri shall have all of the rights and remedies of a secured party under the UCC, including, without limitation, the right to remove, sell or otherwise dispose of the Collateral. The permittee represents and agrees that (a) this application and any permits issued hereunder each constitute a security agreement; (b) Applicant has not given in exchange for this grant of a security interest; Applicant hereby made for a permit(s) to authorize the structure(s) and/or activities described in Section 3 above; understand & hereby acknowledge that the Lake of the Ozarks is a Federal Project, subject to the jurisdiction of the United States Government and its agencies, and that this permit is subject to all requirements and restrictions that are or may be issued by the United States Government and Union Electric Company, (c) the Ameren Missouri Licensee; further understand and acknowledge that Ameren Missouri assumes no responsibility or liability for any of the above-described activities or for any damage to the facilities which are the subject of the application that may result from the operation of the Project. I certify that I am familiar with the information contained in this

Accept EULA

Register

STEP 5

You will be redirected to the permit system. Click **External Customers**.



STEP 6

Check **I Do Agree** to the Terms & Conditions and click **Accept**.

TERMS AND USE CONDITIONS

This End User License Agreement (EULA) is for informational purposes, there is no physical support accompanying the EULA. The delivery of the Flairdocs software is limited to the delivery of the license use (without any source code) allowing the End User to install and use legally the Product. Flairsoft declines all responsibilities. Once, the payment of the invoice is done, Flairsoft considers that no money will be refunded in any cases, that is why Flairsoft strongly recommends that before the payment of the licenses price, READ CAREFULLY THE EULA AGREEMENT.

OWNERSHIP

The foregoing license use is limited to the number of end users, as mentioned in your invoice. Flairsoft retains all right, title and interest, including all copyright and intellectual property rights, in and to, the Software and all copies thereof. All rights not specifically granted in this EULA, including National and International Copyrights, are reserved by Flairsoft.

LICENSE AND WARRANTY

FLAIRSOFT DISCLAIMS ALL WARRANTIES AND REPRESENTATIONS, WHETHER EXPRESS, IMPLIED, OR OTHERWISE, INCLUDING THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALSO, THERE IS NO WARRANTY OF NON-INFRINGEMENT AND TITLE OR QUIET ENJOYMENT. FLAIRSOFT DOES NOT WARRANT THAT THE SOFTWARE IS ERROR-FREE OR WILL OPERATE WITHOUT INTERRUPTION. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FLAIRSOFT OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF ANY WARRANTY PROVIDED HEREIN. FLAIRSOFT SHALL HAVE NO RESPONSIBILITY IF THE SOFTWARE HAS BEEN ALTERED IN ANY WAY, OR FOR ANY FAILURE THAT ARISES OUT OF USE OF THE SOFTWARE WITH OTHER THAN A RECOMMENDED HARDWARE CONFIGURATION, PLATFORM OR OPERATING SYSTEM. The software which accompanies this license (Flairdocs) is the property of Flairsoft or its licensors and is protected by American and Worldwide laws. While Flairsoft continues to own Flairdocs, you will have certain rights to use Flairdocs after your acceptance of this license. Except as may be modified by a license addendum which accompanies this license, your rights and obligations with respect to the use of Flairdocs are as follows:

YOU MAY

Flairsoft software is a Client Server System; you may use Flairdocs on a network, the license use allows you to use the system for each computer that can access the Software over your network (Intranet).

YOU MAY NOT

1. You may not make or distribute copies of Flairdocs, or electronically transfer Flairdocs from one computer to another or over a network.
2. You may not alter, merge, modify, adapt or translate Flairdocs, or decompile, reverse engineer, disassemble, or otherwise reduce Flairdocs to a human-perceivable form.
3. You may not sell, rent, lease, or sub-license the Flairdocs.
4. You may not modify Flairdocs or create derivative works based upon Flairdocs.
5. You shall not use Flairdocs to develop any software or other technology having the same primary function as Flairdocs, including but not limited to using Flairdocs in any development or test procedure that seeks to develop like software or other technology; or to determine if such software or other technology performs in a similar manner as Flairdocs.
6. You may not use a previous version or copy of Flairdocs after you have received an update or an upgraded version as a replacement of the prior version, upon upgrading the Flairdocs, all copies of the prior version must be destroyed.
7. It is not allowed to transfer Flairdocs on a permanent basis to another entity.

DISCLAIMER OF DAMAGES

Regardless of whether any remedy set forth herein fails of its essential purpose, in no event will Flairsoft be liable to you for any special, consequential, indirect or similar damages, including any lost profits or lost data arising out of the use or inability to use Flairdocs even if Flairsoft has been advised of the possibility of such damages. In no case shall Flairsoft liability be engaged. Flairsoft has the reserved rights to change, update, do any modifications regarding its software without any notice or comments. In this case, there will be no consequence or damages (financial or others) for Flairsoft, Ltd. In this case, the person or entity having the Flairsoft Software license are free to buy, or not, the update from Flairsoft directly.

GENERAL

This Agreement will be governed by the laws of OHIO. This Agreement may only be modified by a license addendum which accompanies this license, or by a written document which has been signed by both you and Flairsoft. Should you have any questions concerning this Agreement, or if you desire to contact Flairsoft, Ltd. for any reason, please send us an email at: www.flairsoft.net.

U.S. GOVERNMENT RESTRICTED RIGHTS

Flairdocs is provided with RESTRICTED RIGHTS. Use, duplication or disclosure by the U.S. Government (including its agencies and instrumentalities) is subject to restrictions set forth in 48 CFR. 52.227-19 or DFARS 252.227-7014, as applicable. The Manufacturer is Flairsoft. The Flairsoft address is 7720 Rivers Edge Dr., Columbus, Ohio 43225.

TERMINATION

Without prejudice to any other rights, Flairsoft may terminate this EULA and the whole agreement if you fail to comply with the terms and conditions of this EULA, or any other points of this agreement. In such event, you must destroy and remove all copies (server and clients) of Flairdocs and all of its components parts.

SOFTWARE ERRORS

Software errors shall be remedied by providing a correction release of Flairdocs or by circumventing the error. You should supply Flairsoft with all necessary information and documentation related to this error in order to rectify it.

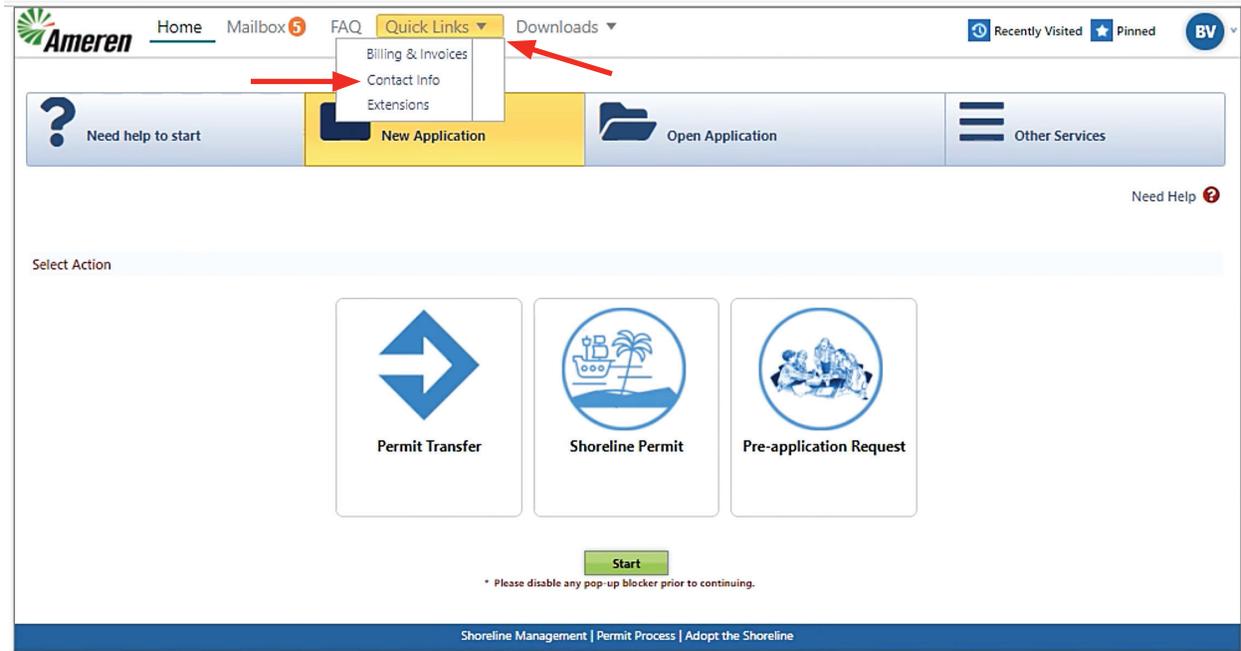
ENTIRE AGREEMENT AND SEVERABILITY

This Agreement represents the complete and exclusive understanding between you and Flairsoft regarding the Product and your service plan and supersedes any prior purchase order, confirmation, advertising, representation, or other communication. This Agreement may not be modified except by a written agreement signed by you and an authorized Flairsoft representative. If any provision of this Agreement is found to be void, invalid, or unenforceable, it shall be severed from and shall not affect the remainder of this Agreement, which shall remain valid and enforceable. Any such severed provision shall be replaced with a similar provision which conforms to applicable law and embodies as closely as possible the original intent of the parties.

I do agree

STEP 7

When you have finished the above process, Certified Dock Builders can upload necessary supporting documents. Realtors can skip to **Step 9**. Documents can be uploaded by accessing Contact Info from the Quick Links drop-down menu.



STEP 8

Pan down the account details to **Documents** and click **Upload New Document**.

When you believe all of the required items have been uploaded, please notify Lake@Ameren.com. After your account has been reviewed and found complete, a notice that your registration fees are due will be sent. Upon receipt of payment, your Certified Dock Builder account will be activated.



Account Details Need Help ?

Registration Type: Individual * Billing Account #: afa-99999
Name: * Active:
Website: https:// Go Suspended:

Contact Information

Phone: () - - Ext:
Fax: () - -
Email:

Address [Add New](#)

Type: Mailing *
Same As: Select One
Search Address...
Address:
State: Missouri
City/Town/Village: Osage Beach
Zip: 65065
Notes:

Save

Documents Need Help ?

Upload New Document Generate Document

Title	Description	Document Type	Version #	Date Uploaded	Actions
No records to display.					

Manage Users Need Help ?

Associated Contacts

Select a contact

Name	Category	Address	Phone	Email	Actions
------	----------	---------	-------	-------	---------

STEP 9

Once your account has been activated, notify Lake@Ameren.com to receive additional guidance and training. Training will include how to manage and interact with your clients directly within the permit system.

After you receive system interaction guidance documents, you can request permits from the home screen of your business account. Please review Application Instructions 02-25-2022, a separate file for guidance on system interaction.

You can return to the home screen and request permit(s) or log out.

Things to be aware of:

- You are responsible for maintaining the login email and password for your account. Do not share this information with anyone.
- Certified Dock Builders or Realtors can be added to client permit accounts which grants the ability to:
 - View documents and information within the permit account.
 - Act as authorized agent to perform the following tasks on behalf of clients:
 - Request permit
 - Upload documents
 - Pay fees
 - Agree to Terms & Conditions and acknowledge disclaimers
- You will be asked to verify the account you created the first time you log in to the permit system.
- The permit application will not be considered complete, and the process may be delayed, if any permit issues are not addressed with the original request.

You may request the application instructions for the permit system by sending an email to Lake@Ameren.com.

