

UNION ELECTRIC COMPANY GAS SERVICE

Applying to MISSOURI SERVICE AREA

RULES & REGULATIONS

Table of Contents

	<u>Sheet Numbers</u>
I. <u>Definitions</u>	39
II. <u>Characteristics of Service Supplied</u>	41
III. <u>General Provisions</u>	
A. Application for Service	42
* B. Form of Service Provided	42.1
C. Customer's Equipment	43
D. Company Access to Customer Premises	43
E. Customer Obligations	43
F. Company Obligations	44
G. Regulatory Authorities	44
** H. Penalty Charges from Interstate Pipelines	44.1
** I. Request for Conversion Between Company Supplied Gas Service and Gas Transportation Service	44.2
IV. <u>Extension of Distribution Mains</u>	
A. Length of Extension	45
B. Cost of Extension	45
C. Extensions Not Exceeding 160 Feet Per Customer	46
D. Extensions Exceeding 160 Feet Per Customer	46
E. Advance Refundable Contributions	47
F. Guarantee Agreement	48
G. Supplementary Extensions of Mains or Services	49
V. <u>Installation of Service Pipe</u>	
A. Specifications	50
B. Customer Payment	50
C. Customer Owned Service Pipe	50
D. Company Liability	50
E. Service Relocations	51
** F. Excess Facilities Installations	51

*Indicates Change. **Indicates Addition.

Issued Pursuant to the Order of the Mo. P.S.C. in Case No. GR-2007-0003

DATE OF ISSUE March 21, 2007 DATE EFFECTIVE April 1, 2007

ISSUED BY T. R. Voss President & CEO St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY

GAS SERVICE

Applying to MISSOURI SERVICE AREA

		<u>Sheet Numbers</u>
VI.	<u>Customer's Installation</u>	
	A. Installation Standards	52
	B. Customer Responsibility	52
	C. Unsafe Conditions	52
VII.	<u>Measurement of Service</u>	
	A. Specifications	53
	B. Number of Meters	53
	C. Multiple Occupancy Buildings	53
	D. Company Property Restrictions	53
	E. Customer Liability	53
	F. Meter Testing	54
	G. Billing Adjustments	54
	H. Minimum Billing Adjustment	55.1
	I. Meter Relocations at Customer Request	55.1
*	J. Remote Meter Reading Opt-Out	55.2
VIII.	<u>Billing Practices</u>	
	A. Monthly Billing Periods	56
	B. Inaccessible Meters	56
	C. Estimated Bills For Full Billing Periods	56
	D. Estimated Initial and Final Bills	57.1
	E. Budget Billing Plan	57.1
	F. Late Payment Charge	58.1
	G. Abnormal Operations	59
	H. Partial Payments	59
	I. Preferred Delinquent Date Selection	60
IX.	<u>Resale of Service</u>	60
X.	<u>Deposit Practices</u>	
	A. Residential Customers	61
	B. Non-residential Customers	62
	C. General Provisions	63
XI.	<u>Disconnection and Reconnection of Service</u>	
	A. Reasons for Denial or Disconnection of Service	64

DATE OF ISSUE January 28, 2022

DATE EFFECTIVE February 28, 2022

ISSUED BY Mark C. Birk
Name of Officer

Chairman & President
Title

St. Louis, Missouri
Address

UNION ELECTRIC COMPANY GAS SERVICE

Applying to MISSOURI SERVICE AREA

	<u>Sheet Numbers</u>	
XI.	<u>Disconnection and Reconnection of Service (Cont'd.)</u>	
	B. Notice of Intent to Disconnect Service	65
	C. Residential Customer Contact and Notice of Disconnection	66
	D. Disconnection Hours	66
	E. Delay of Disconnection for Medical Reasons	66
	F. Avoidance of Disconnection of Service	66
	G. Disconnection of Service Without Prior Notice	67
	H. Reconnection of Service	68
XII.	<u>Curtailment of Service Schedule</u>	
	A. Priorities of Service	69
	B. Unauthorized Use Charges	69.2
	C. Relief From Liability	69.2
	D. Right to Purchase Gas Owned by Transportation Customers	69.3
XIII.	<u>Integrity of Service</u>	
	A. Detrimental Customer Loads	70
	B. Intermittent or Fluctuating Customer Loads	70
	C. Installation of Corrective Equipment by Company	70
XIV.	<u>Regulatory Authorities</u>	71
XV.	<u>Pilot Programs</u>	72
XVI.	<u>Promotional Practices</u>	
	A. Weatherization Program	75
*	B. Pay As You Save	76
XVII.	<u>Variances</u>	
	A. Voluntary Electronic Bill Rendering and Payment Program	90

DATE OF ISSUE January 28, 2022 DATE EFFECTIVE February 28, 2022

ISSUED BY Mark C. Birk Chairman & President St. Louis, Missouri
Name of Officer Title Address