

MO.P.S.C. SCHEDULE NO. 6OriginalSHEET NO. 162

CANCELLING MO.P.S.C. SCHEDULE NO. _____

SHEET NO. _____

APPLYING TO MISSOURI SERVICE AREAPILOTS, VARIANCES AND PROMOTIONAL PRACTICESF. VOLUNTARY ELECTRONIC BILL RENDERING AND PAYMENT PROGRAMAVAILABILITY

This program will be made available on a voluntary basis to customers who are billed under Service Classifications No. 1(M) or No. 2(M) with postcard billing (i.e., not required to have demand metering) provided customer has access to a personal computer and the Internet.

GENERAL DESCRIPTION

This program will permit the Company to deliver to program participants, including participants in the Company's Budget Bill Plan, an electronic image of a bill through the use of the Internet, instead of mailing or hand delivery of a bill. As part of the enrollment process, the customer will choose a login identification number and a password as a means to prevent others from viewing the customer's bills. Customers participating in this program prior to May 4, 2008 will have to affirmatively elect the discontinuation of mailed or hand delivered bills.

Company will provide the customer's account data to CheckFree ("vendor"), which will in turn format this data into a bill layout. This electronic bill layout may not exactly resemble the customer's paper bill layout.

The Company or the designated vendor will present the bill to the customer via the Internet and, also, provide the customer a means to pay the bill via the Internet. However, customers may continue to pay the bill via all payment options available to those not participating in the program.

CUSTOMER COST

Neither the Company nor the vendor will require the customer to pay any fee for participation in this program.

TERM

Customers may terminate participation in this program at any time.

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ADDRESS